

Utility Billing Module



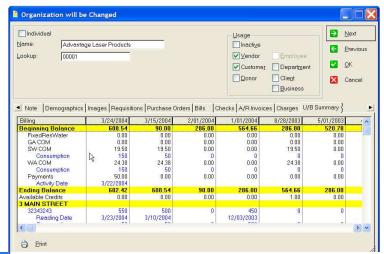
WHAT IT DOES FOR YOU

The **Utility Billing** system is designed to manage all your utility billing needs. This complete system tracks your billing by service location to facilitate customer changes. An unlimited number of meters, charges and location notes can be attached to any service location. Charges are individually tracked for proper application of customer payments. In addition you can:

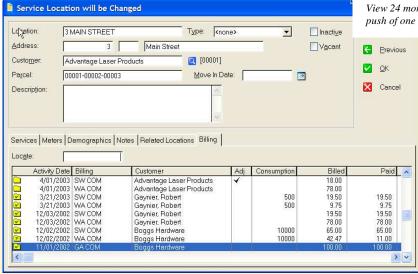
- ✓ Define late and other fees to be automatically calculated and generated.
- ✓ Define your own statements. Forms can contain logos and other graphical elements.
- ✓ Update all payments and adjustments in real time.
- ✓ Create your own activity and receipt reports.
- Quickly review the status of any customer and associated account balances.
- ✓ Automatically interface into your accounting system.

HOW IT WORKS

From the Service Location screen, you can access all information about any given service location. The Services tab indicates what chargeable services are located at this location. The Meters tab shows the current meters, and from there you can see the consumption history.



View 24 months of history for a customer at a glance and print a copy with the push of one button.



AccuFund utilizes a location focus for meters allowing a continuing history for each location even as customers change.

The Notes tab allows an unlimited number of dated notes to be added. The Billing tab recaps all activity charged to this location and the payments that have been applied.

If you use meters, the meter readings are entered for all service locations. These readings can be entered by route and used to generate automatic charges.

From the payments received window, all current outstanding activity is automatically displayed. You can then have the system automatically apply the payments, or you can manually apply the payment to the desired charges.

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OTHER FEATURES

Other features include:

- ✓ Full security system to control access to sensitive customer information.
- ✓ Multi-user access.
- ✓ Software wizards walk the user through changes in customers and change out of meters.
- ✓ Interface with hand meters utilizing the Hand Meter Extension component (extra charge).

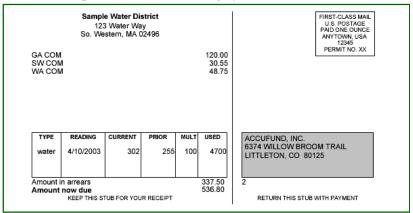
COMPONENT INTEGRATION

The AccuFund Utility Billing component is integrated with:

- ✓ General Ledger All entries are immediately available for reporting in the General Ledger component.
- Cash Receipts Utility Billing receipts are entered through the centralized Cash Receipts component giving a full picture for a customer of all types of receipts.
- ✓ Work Orders The Utility Billing component is required for the work orders. Work orders are assigned to locations defined in the Utility Billing component.
- ✓ Hand Meter Extension—Component allows an interface with third part meter reading devices for rapid upload and download of information improving reliability and efficiency of meter reading operations. Interfaces are available for most major reading devices.
- Report/Forms Designer All Utility Billing reports and forms are created through the Designer, giving users control over layout as well as easily adding additional fields and text specific to their organizations requirements.

COMPONENT AVAILABILITY

The Utility Billing component is available as an integrated part of the *AccuFund Accounting Suite* or as a stand-alone module which can be interfaced through an export to other accounting systems.



STANDARD TEMPLATES PROVIDED

Utility Billing includes a variety of report and form templates to allow you to customize the system for your specific requirements. Templates include:

- ✓ U/B Aging
- ✓ U/B Customer Activity
- ✓ U/B Activity
- ✓ U/B Meters
- ✓ U/B Statements
- ✓ U/B Statements with Activity

Run: 5/16/2003 at 2:59 PM Sample Water District Page: Meter Proof Report						
Route Info Sequence 3002 / 0002	Location <u>Customer</u> 1 THIRD AVENUE12 1st National Bank of Jeffco	Current:	Date 4/10/2003 10/29/2002	Reading 452080 451	Consumption 45162900 100	Amount Increase > than 30% Units: 45162800
0001 / 0001	4 MAIN STREET 12 1st National Bank of Jeffco	Prior: Current:	4/10/2003	11550	5000	Decrease > than 30%
		Prior:	3/21/2003	11500	50000	Units: -45000
0001 / 0010	1 MAIN STREET 2 AccuFund, LTD.	Current:	5/ 1/2003	350	4800	
		Prior:	4/10/2003	302	4700	
0001 / 0005	2 MAIN STREET 2 AccuFund, LTD.	Current:	5/ 1/2003	525	5000	Increase > than 30%
		Prior:	4/10/2003	475	2500	Units: 2500
0001 / 0016	3 MAIN STREET 1 Advantage Laser Products	Current:	12/ 4/2003	655	0	No reading this period
		Prior:	12/ 3/2003	655	500	
0001 / 0015	3 MAIN STREET 1 Advantage Laser Products	Current:		450	0	No reading this period
		Prior:	12/ 3/2003	450	0	
0002 / 0001	2 THIRD AVENUE3 Boggs Hardware	Current:	4/10/2003	340	1000	Decrease > than 30%
		Prior:	11/ 1/2002	330	3000	Units: -2000

Meter proof report reviews readings for unusual over and underages. Each client may define the parameters for exceptions in the setup of the report.